



BOOKING FORM

This booking form is the sole contract between you and Azure Travel Pty Ltd. We, Azure Travel, undertake to provide the services detailed in our quotation, which you have accepted. In return, by signing below, you agree to our enclosed contract terms (also provided on our website, www.azuretravel.co.za) and confirm that you have the authority to bind those whose names appear below. If you do not have this authority, please ensure that each person completes a separate form. Please complete all fields to ensure smooth communication in the event of a deviation from your itinerary, like flight delays.

You are responsible for ensuring:

- that your passport is valid for 6 months after return to South Africa and contains 2 empty pages.
- that all minor children (below 18) travelling in and out of South Africa carry an Unabridged Birth Certificate and a valid passport.
- that all travellers have obtained the necessary visas before departure; and
- that all necessary inoculations and insurances are obtained in good time.

ALL RESERVATIONS ARE SUBJECT TO OUR RECEIVING THE BELOW, COMPLETED IN FULL, AND TO OUR CONTRACT TERMS.

TO BE COMPLETED BY PASSENGER

TRAVEL/PASSPORT INFORMATION:

Destination:		Travel Agency/Consultant:				Date of Travel:	
Title	Surname (name on passport)	First names (name on passport; no nicknames)	Date of birth	Passport number	Country of birth	Nationality	Expiry date

Telephone
E-mail
Website
Head office

Managing Director
Co.Reg.

+27 11 678 1146
info@azuretravel.co.za
www.azuretravel.co.za
299, Pendoring Road, Pendoring Office Park, Block 1
Blackheath 2195 Johannesburg
C Van Staden
2000/010709/07





CONTACT INFORMATION:

Yours:	In case of emergencies:
Physical address:	Emergency contact's name:
Area code:	Relationship to you:
Landline number:	Landline number:
Local cell:	Cell phone number:
International cell:	
	Travel agent's mobile number:

Special requests: e.g. smoking/non-smoking, seating arrangements, meals, accommodation, etc.
(Subject to availability)

Kindly sign below:

I am over 18 years of age and am authorised to agree to the above and below terms on behalf of those passengers listed above. We confirm that we have secured the necessary passports, visas, and inoculations for this tour.

Name (in block letters): _____

ID number: _____

Signature: _____

Date: _____

(If you are under 18, please obtain a parent or guardian's signature.)

Form of payment: ☐ EFT

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Banking details:

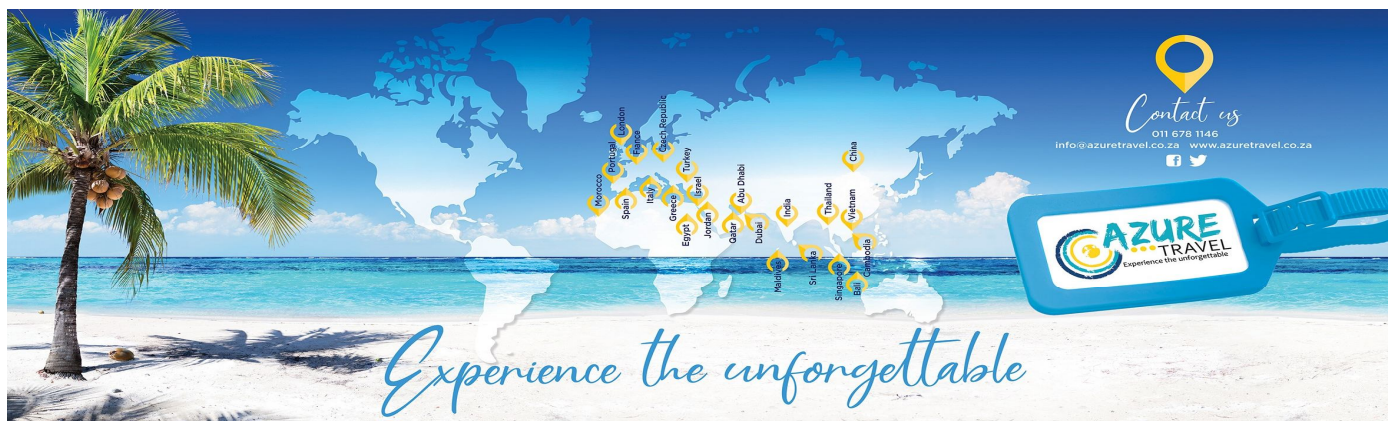
Account name: Azure Travel Pty Ltd
 Bank name: Nedbank
 Bank address: 23 Melrose Blvd, Melrose Arch, Johannesburg
 Branch: Melrose Arch
 Branch code: 196605
 Account number: 1966457065
 Reference: (Surname)

Please email proof of payment to info@azuretravel.co.za

Please note: If you are paying by credit card, you will need to sign and complete an original standard credit card form in the presence of your agent. A service fee of 3.5% (on land portion) must be added to the total. Note to agent: Please do not obtain authorisation code.

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CONTRACT TERMS

How are Azure's costs calculated?

All prices are quoted in Rand based on exchange rates at that time. Azure Travel may increase quoted prices in line with exchange fluctuations and/or airfare costs. The actual Rand price shown on your quotation will be valid for 24 hours, provided that we receive full payment by the date stated on our invoice.

Please be aware that increases or changes in Government (incl. Airline Levies, fuel surcharges, departure taxes and rules) will be charged to you, as the client. You'll be informed of this in writing, but if we do not receive the extra funds, we will apply cancellation rules for any refund due.

What is EXCLUDED, except as otherwise specified?

- Tour prices do not include tourism taxes, city taxes, and costs for passports/visas (unless otherwise stated).
- Prices quoted also don't include inoculations, laundry, phone calls, meals and beverages, entertainment, arrangements not shown in the itinerary, or any other items of a personal nature.
- **INSURANCE IS NOT INCLUDED.** We advise all passengers to take out insurance against default, cancellations, curtailment, and medical and Covid-19 expenses. We won't accept responsibility for any costs incurred due to inadequate insurance cover.

COVID-19 DISCLAIMER

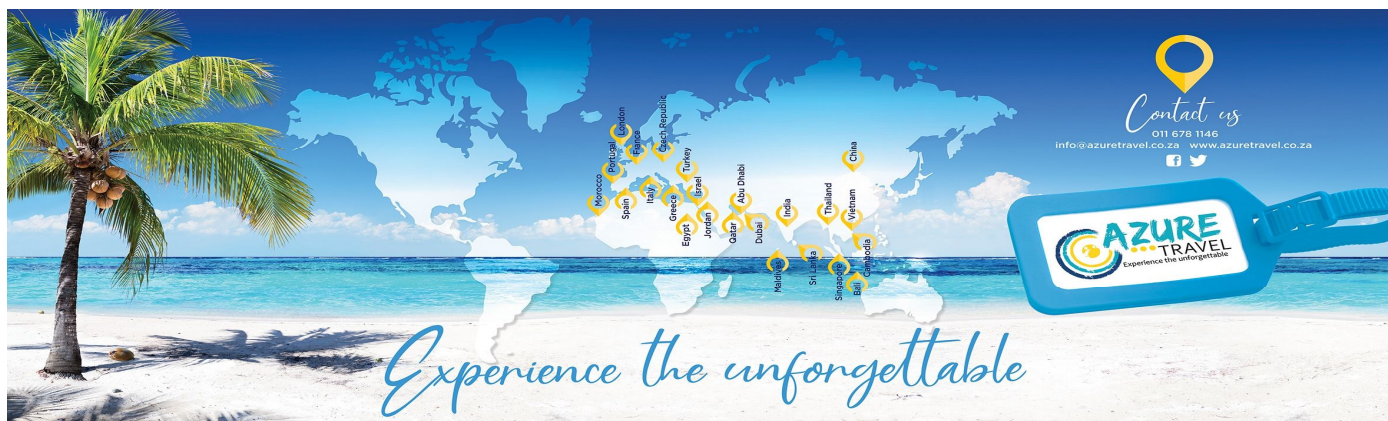
1. Health and Other Hazards: You agree that it is your personal decision to travel, and you are doing so with full knowledge of current travel recommendations and travel restrictions with regards to the risks of COVID-19. We assume no responsibility for and shall not be liable for unsafe conditions or health hazards including pandemics or other illnesses. We have no special knowledge of dangers during travel or at destinations. For information related to such dangers, we recommend going to the State Department travel website at www.travel.state.gov, click on "Find International travel Information" then click on "Country Information", and fill in the name of the destination country. For medical and health information, we recommend going to the Centers for Disease Control website at www.cdc.gov/travel, then click on "Destinations" and scroll to the name of the destination country.

2. Rules of Travel Suppliers and Governments:

We have no responsibility for COVID-19-related requirements that travel suppliers and governments may impose from time to time, such as health affidavit forms, health screenings prior to departure or upon arrival, face coverings, or quarantines. For the latest COVID-19 government travel regulations, we recommend going to IATA's website at <https://www.iatatravelcentre.com/international-travel-document-news/1580226297.htm>. **For the latest travel supplier requirements, check the supplier's home page.**

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3. Financial Condition of Travel Suppliers:

We are not responsible for the acts or omissions of travel suppliers or their failure to adhere to their own schedules, provide services or refunds, financial default, or failure to honor future trip credits. We have no special knowledge regarding the financial condition of the suppliers, and we have no liability for recommending a trip credit in lieu of a refund.

4. Rebooking:

If requested, we will assist with obtaining any refunds due or rebooking trips using future credits, but we will charge a nonrefundable fee for such services.

5. Insurance:

For your protection, we strongly recommend that you purchase trip cancellation and travel accident insurance. Please note that, unless you buy a **CANCEL-FOR-ANY-REASON POLICY**, most policies have a specific clause stating they do not cover epidemics and pandemics, especially when travel warnings are in place. No representation or description of the insurance made by our staff constitutes a binding assurance or promise about the insurance. You agree to hold us harmless for your election not to purchase travel insurance or for any denial of claim by travel insurer as it relates to COVID-19 or any other claim under the policy.

6. RELEASE: YOU HEREBY EXPRESSLY ASSUME ALL OF THE RISKS AND DANGERS COVERED IN PARAGRAPHS 1-3 ABOVE, AND YOU HEREBY EXPRESSLY AGREE TO FOREVER RELEASE, DISCHARGE AND HOLD US, AND OUR AGENTS, EMPLOYEES, OFFICERS, DIRECTORS, ASSOCIATES, AFFILIATED COMPANIES, GUIDES, GROUP LEADERS, AND SUBCONTRACTORS HARMLESS AGAINST ANY AND ALL LIABILITY, ACTIONS, CAUSES OF ACTIONS, SUITS, CLAIMS, AND DEMANDS OF ANY AND EVERY KIND AND NATURE WHATSOEVER WHICH YOU NOW HAVE OR WHICH MAY HEREAFTER ARISE OUT OF OR IN CONNECTION WITH THESE RISKS AND DANGERS.

It's important that the traveler checks the SA Travel advice ([https://www.gov.za/travel advice](https://www.gov.za/travel-advice)) regularly before you go on holiday, and while you're away, as this could change.

When are deposit payments due?

On the confirmation that your consultant will send you, you will see a deadline date for your deposit payment. Please note that your deposit may also include the airfare amount, if the specific airline requires us to issue your booked airline reservation within a certain time frame.

The balance of your payment is due 7 weeks before you depart.

Please note that, if your departure is less than one month from our confirmation, full payment is required.

Documents will be released up to 4 weeks before travel date, provided that we have received full payment.

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What constitutes a 'late booking'?

A 'late booking' is a reservation request received within 2 weeks of departure. Full payment (nonrefundable) for all services is immediate as late bookings are subject to specific supplier's conditions.

Please be aware that late bookings and late payment may delay the delivery of documents. We will not accept any responsibility for such delays and may charge courier fees.

What about amendments & alterations?

A charge of R500.00 will be made for each alteration made to a reservation after confirmation has been sent or if pre-issued vouchers or documentation must be re-issued or refunded. If air tickets must be re-issued, the airline determines the fee.

What are the rules for cancellation?

- **Azure Travel's general cancellation fees:**

We must receive notice of cancellation in writing at least 7 weeks prior to departure, failing which the following fees apply:

- 6-7 weeks before departure: 50% of costs
- 3-6 weeks before departure: 75% of costs
- Less than 3 weeks before: 100% of costs

- **Associated partner cancellation fees:**

Associated partners including airlines, transfer enterprises, hotels, tour operators, and any other operators contracted by Azure Travel for your specific itinerary, may charge their own cancellation fees, on top of Azure Travel's.

- **Airline cancellation fees:**

Cancellation fees for issued e-tickets will be charged according to the terms and conditions of the specific airline. Certain types of air ticket cannot be changed or refunded once issued.

What about refunds & unused services?

No refunds will be made for no-shows or any unused services, irrespective of whether they form part of the basic inclusive tour or any pre-booked arrangements.

What about changes after departure?

Once you have departed, any amendments or cancellations must be made with our overseas operators or with us at Azure Travel. Please note that these may incur additional fees, for your account, determined by our overseas operators.

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Where do Azure Travel's, tours start?

All tours sold by Azure Travel Pty Ltd begin and end in South Africa unless the booking states otherwise.

What is Azure Travel's responsibility?

Azure Travel (Pty) Ltd acts as your agent in making and securing all arrangements for transportation, sightseeing and/or hotel accommodation for the tour programme.

We do not own, control, or manage any transportation vehicles, hotels or restaurants. All coupons, receipts and tickets are issued according to terms and conditions specified by supplier.

Azure Travel reserves the right to substitute hotels listed in our set tours with other hotels of similar category.

What is Azure Travel NOT responsible for?

Delays

We are not responsible for any delays – either before departure or during a tour – that may result from technical difficulties, weather conditions, or any other circumstances. Any expenses of any kind whatsoever due to unscheduled extensions will be for your account.

Liabilities

Azure Travel makes every effort to ensure that all arrangements and services connected with your tour will be carried out as specified and in the most efficient way possible. However, we don't have control over the provision of services by our suppliers. While they are always selected with care, we are not responsible for errors, omissions or failure to provide service.

Extra charges

We are not responsible for any charges that appear on your credit card, nor for having these reversed or corrected on your return to South Africa

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What are you, the client, responsible for?

Passports, visas, vaccinations, inoculations, unabridged birth certificates & re-entry visas

It is your responsibility to obtain correct and valid passports, visas, vaccinations, inoculations, re-entry permits, and unabridged birth certificates where required.

We are not responsible for any consequence of any nature if you fail to comply with such requirements.

Documentation

It is your responsibility to ensure that you, and anyone travelling with you, have the correct documents before travel – and that you have read and understood all instructions carefully (i.e. Emergency contact details and other vital information). This may include e-tickets, vouchers, and other paperwork for your holiday.

Airline information & allowances

The baggage allowance on international flights leaving South Africa is restricted to 20kg per person in economy class and 30kg in business class, unless otherwise stated on your E ticket

Airline carriers in other countries may have a NO LUGGAGE or RESTRICTED LUGGAGE allowance. In those cases, you must cover any extra costs arising for luggage.

Check-in & reconfirmation

Check-in is 3 hours prior to the advertised time of the aircraft's departure.

You are responsible for reconfirming your return flights 72 hours prior to departure. Failure to do so may result in the cancellation of your flight reservation by the airline.

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